

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.14
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.05	0.03
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.03
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.23	0.06
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	1.43	0.94
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.58	0.99
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.14	5.68
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.06	2.21
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.99	5.78
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.29	2.25
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.09	0.20
↑	SMB: Sepsis Management Bundle	56.9%	62.9%	59.9%
↓	CLABSI	0.711	0.782	1.012
↓	CAUTI	0.558	0.821	0.637
↓	SSI COLON Surgical Site Infection	2.13	3.70	2.84
↓	SSI HYST Surgical Site Infection	0.71	3.37	0.00
↓	MRSA	0.047	0.051	0.069
↓	CDIFF	0.671	0.110	0.193
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.8	76.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.2	76.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.6	59.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.9	85.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.6	48.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.1%	23.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	20.4%
↓	Sepsis In House Mortality	10.7%	8.5%	8.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.2%	2.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.5%	4.6%
↓	Left without being seen	0.83%	0.83%	0.60%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	151.8	149.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	432.0	420.9

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.55	0.44
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.14	0.11
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.23	0.11
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	1.01	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.16	1.47
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	3.15	8.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.69	2.37
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.82	8.81
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.61	2.89
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	40.5%	39.5%
↓	CLABSI	0.711	0.618	1.806
↓	CAUTI	0.558	1.357	0.672
↓	SSI COLON Surgical Site Infection	2.13	7.87	3.13
↓	SSI HYST Surgical Site Infection	0.71	2.63	0.00
↓	MRSA	0.047	0.065	0.084
↓	CDIFF	0.671	0.089	0.206
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.4	72.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.4	72.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.6	53.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.6	83.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	40.4	43.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.0%	30.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.5%	23.6%
↓	Sepsis In House Mortality	10.7%	13.8%	15.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.7%	4.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.1%	7.9%
↓	Left without being seen	0.83%	0.76%	0.56%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	209.0	183.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.5	684.3

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.14	0.18
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.71	1.78
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.12	1.67
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.44	5.22
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.34	1.51
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	3.46
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	6.10
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.50	0.00
↑	SMB: Sepsis Management Bundle	56.9%	42.3%	45.5%
↓	CLABSI	0.711	1.296	0.522
↓	CAUTI	0.558	1.294	1.111
↓	SSI COLON Surgical Site Infection	2.13	5.94	0.00
↓	SSI HYST Surgical Site Infection	0.71	8.00	0.00
↓	MRSA	0.047	0.087	0.095
↓	CDIFF	0.671	0.186	0.285
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.7	75.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.5	76.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	58.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.8	84.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.5	45.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	22.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	20.6%
↓	Sepsis In House Mortality	10.7%	11.9%	10.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	2.8%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.7%	5.0%
↓	Left without being seen	0.83%	0.42%	0.47%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	216.8	209.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	553.1	505.0

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.15	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.30	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.49	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	7.40	4.95
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.74	2.46
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.07	5.81
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.94
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	50.0%
↓	CLABSI	0.711	0.240	1.085
↓	CAUTI	0.558	0.712	0.494
↓	SSI COLON Surgical Site Infection	2.13	2.65	1.92
↓	SSI HYST Surgical Site Infection	0.71	2.70	0.00
↓	MRSA	0.047	0.042	0.063
↓	CDIFF	0.671	0.152	0.252
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.8	76.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.2	74.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.2	62.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.5	83.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	48.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	21.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.5%	21.3%
↓	Sepsis In House Mortality	10.7%	8.8%	9.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.5%	1.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.0%	4.7%
↓	Left without being seen	0.83%	1.08%	0.98%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	193.0	198.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	379.3	370.6

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	1.10	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.18	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.18	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	3.60	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.51	2.90
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	66.4%	62.8%
↓	CLABSI	0.711	1.730	1.735
↓	CAUTI	0.558	0.235	0.584
↓	SSI COLON Surgical Site Infection	2.13	1.11	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.034	0.000
↓	CDIFF	0.671	0.035	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	75.2	78.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.0	80.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.7	65.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.6	86.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.6	50.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.6%	17.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	22.6%
↓	Sepsis In House Mortality	10.7%	10.1%	10.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	3.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	5.7%
↓	Left without being seen	0.83%	1.65%	0.60%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	212.8	170.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	409.5	366.6

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.32	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.18	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.54	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	3.23	4.65
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	9.71
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.03	2.11
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.15	10.31
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	4.95
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	65.1%	70.4%
↓	CLABSI	0.711	0.968	0.000
↓	CAUTI	0.558	0.448	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.03	6.33
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.036	0.000
↓	CDIFF	0.671	0.081	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.9	81.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.6	82.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	64.7	62.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.8	88.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	56.4	58.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	18.9%	17.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.2%	20.0%
↓	Sepsis In House Mortality	10.7%	2.5%	2.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.7%	3.8%
↓	Left without being seen	0.83%	1.06%	0.85%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.8	178.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	624.8	877.1

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.88	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	9.35	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	75.6%	82.6%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.3	83.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.1	85.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.1	63.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.8	87.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.1	53.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.5%	23.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.3%	13.0%
↓	Sepsis In House Mortality	10.7%	0.5%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.34%	0.41%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	152.8	154.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	433.0	560.8

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.62	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.01	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.2%	57.9%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.86	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.6	73.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.0	71.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	54.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.8	84.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.0	45.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	19.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	16.0%
↓	Sepsis In House Mortality	10.7%	4.1%	5.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	1.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	4.6%
↓	Left without being seen	0.83%	0.86%	0.33%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	150.7	157.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	612.3	374.4

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.72	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.45	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	5.15	3.37
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.78	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.84	6.25
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.71	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	58.1%	63.6%
↓	CLABSI	0.711	1.021	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.38	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.227
↓	CDIFF	0.671	0.048	0.117
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.9	78.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.1	79.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	57.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.7	83.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.9	46.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	15.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	20.3%
↓	Sepsis In House Mortality	10.7%	5.8%	3.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.4%	1.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.0%	1.3%
↓	Left without being seen	0.83%	0.92%	0.56%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	163.0	174.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	633.9	504.1

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.87	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	86.2%	66.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		0.00
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.2	79.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.7	82.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	60.4	61.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.0	88.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	46.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.4%	19.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.6%	13.5%
↓	Sepsis In House Mortality	10.7%	4.6%	1.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.5%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.3%	2.2%
↓	Left without being seen	0.83%	1.02%	0.44%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.0	141.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	658.0	316.9

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.83
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	2.78	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.35	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	60.8%	68.4%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	2.740
↓	SSI COLON Surgical Site Infection	2.13	6.67	7.69
↓	SSI HYST Surgical Site Infection	0.71	15.38	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.410
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.4	81.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.5	82.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.7	62.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.8	88.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.9	48.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	17.5%	25.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	21.0%	17.6%
↓	Sepsis In House Mortality	10.7%	3.0%	4.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.9%	2.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	4.8%
↓	Left without being seen	0.83%	1.25%	0.56%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	173.2	162.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	621.5	751.6

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	63.3%	66.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.4	87.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.9	63.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.5	83.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.0	67.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.7	50.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.0%	37.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.6%	26.7%
↓	Sepsis In House Mortality	10.7%	1.9%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.9%	0.0%
↓	Left without being seen	0.83%	0.61%	0.27%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	134.6	123.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	322.1	304.4

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	75.7%	77.8%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	1.825
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	88.3	82.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	85.6	70.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	80.8	74.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	86.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	52.4	39.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	29.6%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	5.5%	11.8%
↓	Sepsis In House Mortality	10.7%	5.4%	4.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.8%	0.0%
↓	Left without being seen	0.83%	0.21%	0.21%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	105.6	113.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	240.1	257.1

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	76.9%	60.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.2	85.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.9	83.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.9	71.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.7	78.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.9	61.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	34.0%	45.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	23.6%	27.5%
↓	Sepsis In House Mortality	10.7%	0.5%	1.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.1%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.7%	3.3%
↓	Left without being seen	0.83%	1.14%	0.74%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	124.1	111.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	213.2	223.1

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	71.7%	50.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.487	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.7	74.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.5	77.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	68.4	53.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.7	96.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.8	48.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	17.9%	50.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.2%	9.5%
↓	Sepsis In House Mortality	10.7%	1.5%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.2%	0.0%
↓	Left without being seen	0.83%	0.41%	0.64%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	137.9	167.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.7	1096.7

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	71.0%	87.5%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.7	98.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	85.3	91.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	71.7	76.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.3	93.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.2	59.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.5%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.0%	14.3%
↓	Sepsis In House Mortality	10.7%	3.2%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.29%	0.64%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.0	119.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	318.1	235.9

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	83.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	38.9	66.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.0	0.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	75.0	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	40.0	66.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	
↓	Sepsis In House Mortality	10.7%		
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.43%	0.64%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	110.5	113.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	161.0	

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	85.7%	75.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.1	95.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.3	95.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	42.5	87.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.9	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	70.9	70.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	14.3%
↓	Sepsis In House Mortality	10.7%	5.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	9.1%	0.0%
↓	Left without being seen	0.83%	0.14%	0.14%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	126.9	116.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	212.0	199.3

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		100.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	88.9	83.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	66.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	40.0	87.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	45.0	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	27.2	22.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.7%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.86%	1.10%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	136.7	128.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	770.0	