

		İ	Franklin		Holston			I	Hawkins			Bristol		Smyth		ı		Johnson		1
			Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges				•				•			_				1 '				
	Between		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Detween	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
Target Quality Measures Rate		As Compared to																		
PSI-3 Pressure Ulcer Rate	Jul 1, 2021	National Benchmark	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
131-3 Tressure ofter Nate	- Jun 30, 2023	National Benchmark	National 0.36	National 0.28	National 0.14	National 0.57	National 0.41	Applicable	National 0.64	National 0.42	Applicable	National 0.14	National 0.27	National 0.54	National 0.53	National 0.39	National 0.61	Applicable	National 0.34	Applicable
PSI-6 latrogenic Pneumothorax	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
	,		0.23	0.26	0.27	0.25	0.23	,,	0.25	0.24		0.25	0.22	0.25	0.25	0.24	0.25		0.40	
PSI-8 In-Hospital Fall With Hip																				
Fracture Rate (previously	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
Postoperative Hip Fracture	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
Rate)																				
			0.27	0.25	0.31	0.29	0.10		0.29	0.28		0.30	0.27	0.29	0.29	0.28	0.29		0.31	
PSI 09 Perioperative		4.6.0							Not						Not					
Hemorrhage or Hematoma	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
nate			2.13	1.65	1.54	2.38	2.49		Cases)	2.34		3.78	2.19	2.42	Cases)	2.37			2.23	
			2.13	1.03	2.0 .	2.50	2.15			Not		3.70	2.23	Not		2.07			2.23	
PSI 10 Postoperative	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
Physiologic and Metabolic	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Derangement Rate										Cases)				Cases)						
			1.56	2.52	1.90	1.68	1.41					1.70	1.64			1.67			1.66	
										Not				Not						
PSI 11 Postoperative	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
Respiratory Failure Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	(Too Few Cases)	Applicable	National	National	(Too Few Cases)	Applicable	National	Applicable	Applicable	National	Applicable
, respectively.			8.59	11.74	9.17	9.80	5.84			Cuses)		9.43	16.55	Cuses)		9.43			11.60	
			0.55	11.7.	3.17	3.00	5.61		Not			35	10.55		Not	35			11.00	
PSI 12 Perioperative	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
Pulmonary Embolism or Deep	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
Vein Thrombosis Rate									Cases)						Cases)					
			3.23	3.82	4.31	3.79	3.36			4.17		5.15	5.29	3.80		3.57			4.18	
										Not			l	Not						
DSI 13 Postoporative Cereie	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Not	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
PSI 13 Postoperative Sepsis Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	Applicable	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
nate			4.35	6.15	5.74	5.45	5.42			Cases)		4.90	5.34	Cases)		5.39			5.20	
			4.33	0.13	J./4	ر4.ر	J.42		Not			7.50	3.34	Not		3.33		8	3.20	
	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
PSI 14 Postoperative Wound	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Dehiscence Rate		January Series Mark							Cases)					Cases)						
			1.72	2.41	1.72	1.83	0.84			1.81		1.58	1.75			1.84			2.09	
														Not	Not					
PSI 15 Accidental Puncture or	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Same As	Not	Same As	Same As	Applicable	Applicable	Same As	Not	Not	Same As	Not
Laceration Rate* (Measure	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	National	Applicable	National	National	(Too Few	(Too Few	National	Applicable	Applicable	National	Applicable
modified)														Cases)	Cases)					
			0.70	0.89	0.91	0.85	1.13			0.86		0.67	0.78			0.86			0.79	
	41 2022	As Commented !:	Mat	C A :	C A:	Mat	Mad	Mad	Mad	Mad	Mat	C 4 :	C A :	N/-+	Mat	Mat	Mad	Mad	C A :	Mad
	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Not Applicable	Same As	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not	Same As National	Not Applicable
CLABSI	- IVIUI 31, 2U24	ivational Benchmark	Applicable	National	ivational	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	ivational	National	Applicable	Applicable	Applicable	Applicable	Applicable	ivational	Applicable
				0.833	1.444							0.548	1.136						1.43	



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
CAUTI	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.000	0.946	0.924							0.634	0.235						0.00	
SSI COLON Surgical Site	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.905	2.379	1.993	0.000				1.685		0.503	0.455						1.03	
SSI HYST Surgical Site Infection	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
MRSA	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Same As National	Better Than National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.739	0.466	0.902							1.074	0.553						0.000	
CDIFF	Apr 1, 2023 - Mar 31, 2024	As Compared to National Benchmark	Better Than National	Better Than National	Better Than National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Better Than National	Better than National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.124	0.311	0.383	0.000	0.289			0.417		0.404	0.085		0.000	0.331			0.258	
General Information-Structural Measures																				
OP12 HIT Ability electronically receive lab results		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
OP17 Tracking Clinical Results Between Visits		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Survey of Patient's Experiences - Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) W HCOMP1A Patients who										I	I	I		I						
reported that their nurses "Always" communicated well	Apr 1, 2023 - Mar 31, 2023	80%	80%	73%	71%	78%	82%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	72%	76%	78%	90%	77%	86%	Not Applicable	71%	Not Applicable
Category Star Rating			****	**	**	***	****	Not Available	Not Available	Not Available		**	***	***	****	***	****		**	
reported that their nurses "Usually" communicated well	Apr 1, 2023 - Mar 31, 2023	16%	15%	19%	23%	17%	16%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	20%	18%	17%	8%	18%	9%	Not Applicable	22%	Not Applicable
reported that their nurses "Sometimes" or "Never" communicated well	Apr 1, 2023 - Mar 31, 2023	4%	5%	8%	6%	5%	2%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	7%	6%	5%	2%	5%	5%	Not Applicable	7%	Not Applicable
HCOMP2A Patients who reported that their doctors "Always" communicated well	Apr 1, 2023 - Mar 31, 2023	80%	79%	71%	75%	78%	86%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	75%	80%	79%	92%	81%	87%	Not Applicable	74%	Not Applicable
Category Star Rating			****	**	***	***	****	Not Available	Not Available	Not Available		***	****	****	****	****	****		***	
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Apr 1, 2023 - Mar 31, 2023	15%	16%	20%	20%	15%	11%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	18%	16%	16%	7%	16%	10%	Not Applicable	18%	Not Applicable



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HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Apr 1, 2023 - Mar 31, 2023	5%	5%	9%	5%	7%	3%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	7%	4%	5%	1%	3%	3%	Not Applicable	8%	Not Applicable
HCOMP3A Patients who reported that they "Always" received help as soon as they wanted	Apr 1, 2023 - Mar 31, 2023	67%	66%	58%	54%	67%	61%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	58%	55%	66%	81%	65%	77%	Not Applicable	58%	Not Applicable
Category Star Rating			****	**	**	****	***	Not Available	Not Available	Not Available		***	**	****	****	***	****		***	
HCOMP3U Patients who reported that they "Usually" received help as soon as they wanted	Apr 1, 2023 - Mar 31, 2023	24%	24%	28%	32%	25%	30%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	29%	32%	26%	14%	23%	17%	Not Applicable	29%	Not Applicable
reported that they "Sometimes" or "Never" received help as soon as they wanted	Apr 1, 2023 - Mar 31, 2023	9%	10%	14%	14%	8%	9%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	13%	13%	8%	5%	12%	6%	Not Applicable	13%	Not Applicable
reported that staff "Always" explained about medicines before giving it to them	Apr 1, 2023 - Mar 31, 2023	62%	60%	53%	52%	57%	68%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	54%	61%	58%	67%	61%	75%	Not Applicable	54%	Not Applicable
Category Star Rating			***	**	***	**	****	Not Available	Not Available	Not Available		***	***	***	****	****	****		***	
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them HCOMP5 SNP Patients who	Apr 1, 2023 - Mar 31, 2023	19%	19%	19%	24%	18%	15%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	22%	16%	21%	17%	19%	10%	Not Applicable	22%	Not Applicable
reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Apr 1, 2023 - Mar 31, 2023	19%	21%	28%	24%	25%	17%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	24%	23%	21%	16%	20%	15%	Not Applicable	24%	Not Applicable
HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean	Apr 1, 2023 - Mar 31, 2023	74%	66%	59%	69%	71%	59%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	65%	76%	73%	73%	71%	79%	Not Applicable	62%	Not Applicable
Category Star Rating			**	*	***	***	**	Not Available	Not Available	Not Available		**	****	****	****	***	****		**	
HCLEAN HSPUP Patients who reported that their room and bathroom were "Usually" clean	Apr 1, 2023 - Mar 31, 2023	17%	21%	23%	19%	18%	26%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	18%	17%	20%	21%	18%	16%	Not Applicable	21%	Not Applicable
reported that their room and bathroom were "Sometimes" or "Never" clean	Apr 1, 2023 - Mar 31, 2023	9%	13%	18%	12%	11%	15%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	17%	7%	7%	6%	11%	5%	Not Applicable	17%	Not Applicable
HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night	Apr 1, 2023 - Mar 31, 2023	62%	69%	48%	54%	63%	59%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	57%	62%	63%	67%	66%	71%	Not Applicable	50%	Not Applicable
Category Star Rating			****	**	***	****	***	Not Available	Not Available	Not Available		***	****	****	****	****	****		**	



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HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Apr 1, 2023 - Mar 31, 2023	29%	24%	34%	34%	29%	32%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	33%	31%	31%	28%	29%	24%	Not Applicable	35%	Not Applicable
reported that the area around their room was "Sometimes" or "Never" quiet at night	Apr 1, 2023 - Mar 31, 2023	9%	7%	18%	12%	8%	9%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	10%	7%	6%	5%	5%	5%	Not Applicable	15%	Not Applicable
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Apr 1, 2023 - Mar 31, 2023	86%	88%	82%	86%	83%	89%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	86%	87%	86%	93%	81%	92%	Not Applicable	86%	Not Applicable
Category Star Rating			****	**	***	***	****	Not Available	Not Available	Not Available		***	****	***	****	**	****		***	
reported that NO, they were not given information about what to do during their recovery at home	Apr 1, 2023 - Mar 31, 2023	14%	12%	18%	14%	17%	11%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	14%	13%	14%	7%	19%	8%	Not Applicable	14%	Not Applicable
"Strongly Agree" they understood their care when they left the hospital	Apr 1, 2023 - Mar 31, 2023	52%	52%	41%	45%	46%	46%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	47%	49%	50%	58%	48%	59%	Not Applicable	44%	Not Applicable
Category Star Rating			***	**	***	**	**	Not Available	Not Available	Not Available		***	***	***	****	***	****		**	
"Agree" they understood their care when they left the hospital	Apr 1, 2023 - Mar 31, 2023	42%	42%	49%	48%	47%	50%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	46%	44%	44%	40%	47%	35%	Not Applicable	48%	Not Applicable
"Disagree" or "Strongly Disagree" they understood their care when they left the hospital	Apr 1, 2023 - Mar 31, 2023	6%	6%	10%	7%	7%	4%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	7%	7%	6%	284%	5%	6%	Not Applicable	8%	Not Applicable
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Apr 1, 2023 - Mar 31, 2023	72%	73%	53%	60%	66%	67%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	62%	63%	71%	84%	72%	84%	Not Applicable	60%	Not Applicable
Category Star Rating			****	*	**	***	***	Not Available	Not Available	Not Available		**	**	****	****	***	****		**	
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest) HHSP RATING06 Patients who	Apr 1, 2023 - Mar 31, 2023	20%	19%	27%	26%	21%	22%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	25%	25%	20%	11%	17%	12%	Not Applicable	25%	Not Applicable
gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Apr 1, 2023 - Mar 31, 2023	8%	8%	20%	14%	13%	11%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	13%	12%	9%	5%	11%	4%	Not Applicable	15%	Not Applicable
HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Apr 1, 2023 - Mar 31, 2023	70%	77%	49%	58%	70%	60%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	61%	62%	69%	79%	67%	88%	Not Applicable	53%	Not Applicable
Category Star Rating			****	*	**	***	***	Not Available	Not Available	Not Available		***	**	***	****	***	****		**	



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HRECMND PY Patients who		nospital compare	440104	40003	440017	440170	430001	431303	440032	430114	441313	440012	430033	430030	430002	440010	440001	441304	440030	431303
reported YES, they would probably recommend the hospital	Apr 1, 2023 - Mar 31, 2023	24%	18%	38%	32%	20%	32%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	31%	29%	25%	19%	27%	8%	Not Applicable	34%	Not Applicable
HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Apr 1, 2023 - Mar 31, 2023	6%	5%	13%	10%	10%	8%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	8%	9%	6%	2%	6%	4%	Not Applicable	13%	Not Applicable
Timely & Effective care Colonoscopy follow-up %																				
OP29 Avg Risk Polyp Surveillance	Jan 1, 2023 - Dec 31, 2023	92%	46%	Too Few Cases	Too Few Cases	Not Applicable	100%	Not Applicable	Not Applicable	98%	Not Applicable	49%	100%	97%	Not Applicable	100%	Not Applicable (Too Few Cases)	Not Applicable	98%	Not Applicable
OP30 High risk Polyp Surveillance	Retired																			
Timely & Effective Care Heart												•				•	•			
OP3b Median Time to Transfer AMI (Minutes)	Retired																			
Timely & Effective Care- Emergency Department (ED) Throughput																				
EDV Emergency Department Volume Category	Apr 1, 2023 - Mar 31, 2023	Not Applicable	Medium	Very High	High	Medium	Low	Low	Low	Low	Low	High	Medium	Low	Low	Low	Low	Low	Medium	Low
(Minutes)	Retired																			
OP18b Median time ED arrival to discharge (Minutes)	Apr 1, 2023 - Mar 31, 2023	All Categories = 163 Low Vol = 123 Medium Vol = 175 High Vol = 215 Very High Vol = 191	194	198	215	154	195	112	105	142	120	199	219	146	127	171	146	139	170	109
OP22 Left without being seen	Jan 1, 2023 - Dec 31, 2023	2%	1%	1%	0%	0%	1%	1%	0%	1%	0%	1%	2%	1%	1%	1%	0%	1%	1%	0%
OP23 Head CT stroke patients	Apr 1, 2023 - Mar 31, 2023	70%	67%	43%	75%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	67%	Not Applicable	79%	880%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	79%	Not Applicable (Too Few Cases)
Timely & Effective Care Preventive Care %						cuscs/	cuscsy	cuscsy	cuscsy				!	cuscs/	cuscsy	cuscsy	cuscsy	cuscsy		cusesy
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2023 - Mar 31, 2024	80%	93%	100%	96%	99%	99%	98%	92%	96%	95%	97%	97%	97%	93%	100%	95%	93%	84%	93%
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Jan 1, 2024 - Mar 31, 2024	15.6%	0.1%	0.3%	0.2%	0.0%	No Available	0.0%	0.7%	0.1%	0.8%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0%	0.1%	0.00%
Clot Prevention & Treatment																				
SEP-1 Severe Sepsis and Septic Shock	Apr 1, 2023 - Mar 31, 2024	62%	74%	43%	44%	76%	41%	Not Applicable (Too Few Cases)	74%	63%	83%	61%	64%	86%	77%	68%	59%	Not Applicable	55%	Not Applicable (Too Few Cases)
Timely & Effective Care Preanancy & delivery care %																				
PC01 Elective Delivery	Retired																			



	For Discharges Between	National	Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Community Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital
Complications - Surgical Complications Rate		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
	Jul 1, 2020 - Mar 31, 2023	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable
				3.3%	3.4%				Mak			3.0%				4.5%	N-+			
PSI90 Complications / patient safety for selected indicators	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable (Too Few Cases)	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable
			0.79	0.98	0.86	0.95	0.98			0.95		0.89	1.09	0.96		0.88			0.97	
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Worse Than National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Same As National	Not Applicable
Developing a develop 20 de				224.58	163.96							210.98	168.29						161.1	
Readmissions & deaths 30 day rates of readmission %																				
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable
READM30HF Heart Failure 30Day readmissions rate	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Same As National	Same As National	Same As National	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Same As National	15.3% Same As National	Same As National	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable
READM30PN Pneumonia	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	19.9% Same As National	20.4% Same As National	18.7% Same As National	Same As National	23.0% Same As National	Not Applicable	Not Applicable (Too Few	19.3% Same As National	Not Applicable	23.7% Same As National	18.6% Same As National	19.0% Same As National	21.9% Same As National	20.0% Same As National	Same As National	Not Applicable	23.0% Same As National	Not Applicable
30day readmission rate			15.00/	10.00/	45.007	17.10	15.00/		Cases)	45.00/		10.50/	47.00/	45.004	47.00/	10.10/	15.00/		47.70	
READM30 STK Stroke 30day	Retired		16.9%	18.2%	15.3%	17.4%	16.9%			16.2%		18.5%	17.0%	15.6%	17.3%	19.1%	16.3%		17.7%	
- ,																				
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Same As National	Same As National 18.7%	Same As National	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Same As National 19.2%	Not Applicable
READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				12.5%	10.3%	,						10.4%								



							-		T 0 12 12 1			6.5.1.1	-	C	•		•			
			Franklin	lahnsan City	Holston Valley	Indian Path	Morton	Dickenson	Hawkins	Lanasama	Hansask	Bristol Regional	lahnetan	Smyth	Bussell	Cucomoro	Uncoi	Johnson	Craanavilla	Loo Count
	For Discharges		Woods Community	Johnson City Medical	Medical	Community	Norton Community	County	County Memorial	Lonesome Pine	Hancock County	Medical	Johnston Memorial	County Community	Russell County	Sycamore Shoals	Uncoi County	County Community	Greeneville Community	Lee Cour Commun
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospita
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	49130
	ſ	Tiospital Compare	440104	40003	440017			431303	440032		441313	440012			430002	440010	440001	441304		43130.
READM30 HIPKNEE 30day	Jul 1, 2020 - Jun 30,	As Compared to	Not	Same As	Same As	Not Applicable	Not Applicable	Not	Not	Not Applicable	Not	Same As	Not	Not Applicable	Not	Same As	Not	Not	Not Applicable	Not
readmission rate following	2023	As Compared to National Benchmark		National	National	(Too Few	(Too Few			(Too Few		National	Applicable (Too Few	(Too Few		National			(Too Few	
elective THA / TKA	2023	Nutional Benchmark	Applicable	INGLIOITAL	INGLIOITAL	(100 rew Cases)	Cases)	Applicable	Applicable	Cases)	Applicable	INGLIOIIGI	Cases)	Cases)	Applicable	National	Applicable	Applicable	Cases)	Applicab
elective ITIA/ TRA				4.7%	4.6%	cusesy	Cusesy			Cusesy		4.0%	cusesy	cusesy		5.3%			cusesy	
				4.770	4.070						Not	4.070				3.370				
READM30 HOSPWIDE 30day	Jul 1, 2022 - Jun 30,	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
hospitalwide allcause	2023	National Benchmark	National	National	National	National	National	Applicable	National	National	(Too Few	National	National	National	National	National	National	Applicable	National	Applicab
unplanned readmission											Cases)									
			14.7%	15.5%	14.5%	14.6%	15.7%		14.4%	14.5%		15.7%	14.8%	14.5%	15.4%	14.7%	14.1%		15.0%	
Readmissions & deaths 30 day																				
death (mortality) rates %										1										
			Not			Not	Not		Not	Not				Not	Not	Not	Not			
MORT30AMI Acute myocardial		As Compared to	Applicable	Worse Than	Same As	Applicable	Applicable	Not	Applicable	Applicable	Not	Same As	Same As	Applicable	Applicable	Applicable	Applicable	Not	Same As	Not
infarction (AMI) 30day	2023	National Benchmark	(Too Few	National	National	(Too Few	(Too Few	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	(Too Few	(Too Few	(Too Few	Applicable	National	Applicab
mortality rate			Cases)			Cases)	Cases)		Cases)	Cases)				Cases)	Cases)	Cases)	Cases)			
				15.6%	12.3%							15.3%	15.0%						12.4%	
						Not			Not		Not						Not			
	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Worse Than	Worse Than	Applicable	Same As	Not	Applicable	Same As	Applicable	Worse Than	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
MORT30HF Heart failure 30day	2023	National Benchmark	National	National	National	(Too Few	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	(Too Few	Applicable	National	Applicab
mortality rate						Cases)			Cases)		Cases)						Cases)			
			11.0%	16.2%	15.5%		13.0%			13.2%		16.5%	14.0%	13.9%	15.8%	12.8%			16.1%	
									Not		Not									
	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Worse Than	Same As	Same As	Same As	Not	Applicable	Same As	Applicable	Worse Than	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
MORT30PN Pneumonia 30day	2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	National	Applicable	National	Applicab
mortality rate									Cases)		Cases)									
			17.7%	21.9%	19.4%	17.5%	15.2%			16.2%		23.6%	18.3%	16.5%	19.0%	18.7%	19.4%		18.6%	
			Not			Not	Not		Not	Not				Not	Not	Not	Not			
	Jul 1, 2020 - Jun 30,	As Compared to	Applicable	Worse Than	Same As	Applicable	Applicable	Not	Applicable	Applicable	Not	Same As	Same As	Applicable	Applicable	Applicable	Applicable	Not	Same As	Not
MORT30STK Stroke 30day	2023	National Benchmark	(Too Few	National	National	(Too Few	(Too Few	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	(Too Few	(Too Few	(Too Few	Applicable	National	Applicab
mortality rate			Cases)			Cases)	Cases)		Cases)	Cases)				Cases)	Cases)	Cases)	Cases)			
				18.5%	14.7%							13.9%	15.8%						13.5%	
						Not			Not		Not						Not			
MODTO CODD 20 I	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Same As	Same As	Applicable	Same As	Not	Applicable	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
MORT30 COPD 30day mortality rate COPD patients	2023	National Benchmark	National	National	National	(Too Few	National	Applicable	(Too Few Cases)	National	(Too Few	National	National	National	National	National	(Too Few	Applicable	National	Applicab
mortality rate COFD patients			10.7%	9.8%	12.6%	Cases)	8.3%		Cases)	8.9%	Cases)	10.7%	10.3%	8.0%	10.1%	10.1%	Cases)		8.8%	
			10.778	3.676	12.0%		0.370			0.570		10.776	10.5%	8.0%	10.176	10.176			8.876	
MORT30 CABG Coronary	Jul 1, 2020 - Jun 30,	As Compared to	Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	Not	Not	Not	Not	Not	Not	Not	Not
artery bypass graft surgery	2023	National Benchmark	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicab
30day mortality rate				2.007	2 ***							4								
Han of modical imparies				2.8%	3.4%	<u> </u>						4.7%								
Use of medical imaging																				
Outpatient imaging efficiency «																				
/0			Not	Not		Not		Not	Not	Not	Not		Not	Not	Not	Not	Not	Not		
	Jul 1, 2022 - Jun 30,		Applicable	Applicable	40	Applicable	Not	Applicable	Applicable	Applicable	Applicable		Applicable	Applicable	Applicable	Applicable	Applicable	Applicable		Not
OP8 MRI Lumbar Spine for Low	2023	36.2%	(Too Few	(Too Few	42.9%	(Too Few	Applicable	(Too Few	(Too Few	(Too Few	(Too Few	32.1%	(Too Few	(Too Few	(Too Few	(Too Few	(Too Few	(Too Few	43.2%	Applicabl
Back Pain			Cases)	Cases)		Cases)		Cases)	Cases)	Cases)	Cases)		Cases)	Cases)	Cases)	Cases)	Cases)	Cases)		
	,																			



	For Discharges Between	National Hospital Compare	Community Hospital	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2022 - Jun 30, 2023	5.8%	6.7%	3.5%	3.5%	5.6%	1.3%	2.1%	4.9%	7.1%	Not Applicable (Too Few Cases)	7.6%	3.5%	2.1%	3.5%	8.8%	2.8%	7.3%	4.5%	3.6%
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2022 - Jun 30, 2023	3.7%	2.1%	4.4%	2.2%	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	4.0%	Not Applicable (Too Few Cases)	3.2%	1.4%	5.9%	Not Applicable (Too Few Cases)	5.1%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	3.3%	Not Applicable