

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.10	0.35
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.06	0.02
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.09	0.02
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.29
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.46	1.56
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.40	1.80
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.30	4.09
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.51	2.88
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.17	4.77
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.14	1.92
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.62	0.00
↑	SMB: Sepsis Management Bundle	56.9%	59.2%	60.9%
↓	CLABSI	0.711	1.037	0.695
↓	CAUTI	0.558	0.729	0.724
↓	SSI COLON Surgical Site Infection	2.13	2.94	3.13
↓	SSI HYST Surgical Site Infection	0.71	1.51	2.30
↓	MRSA	0.047	0.080	0.047
↓	CDIFF	0.671	0.182	0.115
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	79.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.3	78.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.9	65.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.0	85.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	49.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.2%	24.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	18.0%
↓	Sepsis In House Mortality	10.7%	9.8%	8.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	3.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	4.9%
↓	Left without being seen	0.83%	1.37%	0.90%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.8	152.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	603.3	441.6

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.14	0.37
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.28
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.38	0.90
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.25	1.81
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.16	1.94
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.23	2.30
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.95	6.55
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.59	5.38
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.74	0.00
↑	SMB: Sepsis Management Bundle	56.9%	51.6%	29.7%
↓	CLABSI	0.711	1.558	0.769
↓	CAUTI	0.558	1.055	1.587
↓	SSI COLON Surgical Site Infection	2.13	4.11	7.23
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.093	0.054
↓	CDIFF	0.671	0.122	0.121
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	70.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.3	71.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.6	55.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.4	82.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.0	41.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	26.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	18.1%
↓	Sepsis In House Mortality	10.7%	18.1%	13.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.0%	4.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.5%	6.6%
↓	Left without being seen	0.83%	0.96%	0.84%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	196.1	207.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	506.5	613.1

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.30
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.15	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.14	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.21
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.16	1.04
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.04	4.12
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.65	6.49
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.10	3.57
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.06	4.26
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	1.05	0.00
↑	SMB: Sepsis Management Bundle	56.9%	50.8%	41.2%
↓	CLABSI	0.711	1.004	1.105
↓	CAUTI	0.558	0.755	0.970
↓	SSI COLON Surgical Site Infection	2.13	2.92	6.78
↓	SSI HYST Surgical Site Infection	0.71	4.23	0.00
↓	MRSA	0.047	0.097	0.074
↓	CDIFF	0.671	0.304	0.129
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.0	72.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.0	76.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.3	54.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.4	86.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.2	45.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	23.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	17.5%
↓	Sepsis In House Mortality	10.7%	13.1%	13.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	3.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.9%	6.3%
↓	Left without being seen	0.83%	0.63%	0.46%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	215.8	207.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	943.7	528.1

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.08	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.16	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.45
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.65	0.72
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.52	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	2.70	8.51
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.81	3.34
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.13	4.28
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.90	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.91	0.00
↑	SMB: Sepsis Management Bundle	56.9%	47.8%	58.7%
↓	CLABSI	0.711	1.029	0.173
↓	CAUTI	0.558	0.838	0.633
↓	SSI COLON Surgical Site Infection	2.13	2.84	1.05
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.121	0.062
↓	CDIFF	0.671	0.188	0.187
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.1	74.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.3	75.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	59.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	85.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.2	47.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.4%	24.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.6%	21.2%
↓	Sepsis In House Mortality	10.7%	11.4%	9.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	2.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.5%	6.3%
↓	Left without being seen	0.83%	2.15%	1.29%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	217.5	204.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.2	381.1

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.27
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.28
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.19	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.27
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	3.59
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.27	5.05
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	58.6%	61.5%
↓	CLABSI	0.711	0.366	1.007
↓	CAUTI	0.558	1.162	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.49	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.035	0.000
↓	CDIFF	0.671	0.107	0.053
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.6	77.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.3	81.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.6	54.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.5	87.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.8	48.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.7%	25.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	20.2%
↓	Sepsis In House Mortality	10.7%	8.6%	9.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.1%	1.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	5.7%
↓	Left without being seen	0.83%	1.59%	1.65%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	213.5	234.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	507.8	434.8

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.49
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.28
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.55
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.17	3.34
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.89	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.02	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.55	3.40
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.24	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	68.2%
↓	CLABSI	0.711	0.000	1.374
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.48	3.57
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.055
↓	CDIFF	0.671	0.080	0.061
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.4	82.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.3	79.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.6	67.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.7	88.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.1	55.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	21.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	13.5%
↓	Sepsis In House Mortality	10.7%	3.4%	3.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.7%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	2.9%
↓	Left without being seen	0.83%	1.72%	1.25%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	199.8	190.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	777.8	702.5

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	7.25
↓	PSI 13 Postoperative Sepsis Rate	3.58	10.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	13.16
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	2.70	0.00
↑	SMB: Sepsis Management Bundle	56.9%	67.8%	81.1%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.199	0.000
↓	CDIFF	0.671	0.381	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	80.7	78.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.6	79.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.3	66.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.9	85.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	51.9	49.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.4%	10.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	15.7%
↓	Sepsis In House Mortality	10.7%	0.2%	0.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.03%	0.33%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	170.9	149.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	789.1	420.2

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.91
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.54	4.05
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	5.46	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	57.1%	66.7%
↓	CLABSI	0.711	1.918	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	10.42	4.17
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.130
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.3	76.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.6	75.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.5	58.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.6	81.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	37.2	46.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	21.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.4%	19.5%
↓	Sepsis In House Mortality	10.7%	5.6%	3.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	1.9%
↓	Left without being seen	0.83%	1.83%	0.87%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.4	146.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	879.2	696.8

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.54
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.68
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.76	5.60
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	14.08	8.33
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.85	3.50
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.87	9.52
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.51	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	59.5%	50.0%
↓	CLABSI	0.711	1.235	0.755
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	1.03	1.14
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.049	0.000
↓	CDIFF	0.671	0.255	0.073
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.0	75.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.8	75.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	59.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.6	87.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.2	46.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.1%	29.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.0%	18.5%
↓	Sepsis In House Mortality	10.7%	5.6%	5.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.6%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	3.6%
↓	Left without being seen	0.83%	1.42%	1.10%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.9	169.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	772.9	680.2

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	13.16	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	84.6%	87.2%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	80.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.1	78.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	65.8	66.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.2	86.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	48.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.7%	7.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	15.0%
↓	Sepsis In House Mortality	10.7%	4.2%	4.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.3%	8.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	2.5%
↓	Left without being seen	0.83%	1.89%	1.17%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	138.2	140.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	383.0	593.1

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.51	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.32	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	4.15
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.22	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	10.42	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	65.2%	59.4%
↓	CLABSI	0.711	0.858	0.000
↓	CAUTI	0.558	0.594	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	18.18
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.287	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.6	74.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.2	79.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	59.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.8	79.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.6	45.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.6%	17.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	16.4%
↓	Sepsis In House Mortality	10.7%	8.3%	3.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.2%	2.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.8%	3.6%
↓	Left without being seen	0.83%	2.00%	1.28%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	181.3	170.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	484.6	661.9

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	60.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.8	78.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.6	75.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.7	76.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.6	88.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.9	44.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	19.6%	15.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.0%	13.8%
↓	Sepsis In House Mortality	10.7%	3.4%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	0.0%
↓	Left without being seen	0.83%	1.86%	0.70%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.5	138.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.8	336.2

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	63.0%	70.8%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.6	83.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.6	82.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	73.8	82.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.9	82.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.4	51.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.8%	27.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	10.2%	8.0%
↓	Sepsis In House Mortality	10.7%	5.3%	5.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	3.6%
↓	Left without being seen	0.83%	0.50%	0.24%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	99.8	107.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	361.9	235.8

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	66.1%	80.6%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	1.130	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.2	79.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.6	81.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.8	70.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.6	86.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.2	47.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	32.1%	32.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	20.3%
↓	Sepsis In House Mortality	10.7%	4.7%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.6%	1.2%
↓	Left without being seen	0.83%	1.70%	1.20%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	135.9	128.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	239.5	210.0

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	66.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.9	82.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.4	81.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	70.0	69.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	94.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	61.0	51.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	7.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.4%	18.9%
↓	Sepsis In House Mortality	10.7%	5.1%	2.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.1%	1.7%
↓	Left without being seen	0.83%	0.58%	0.31%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	141.8	138.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	881.8	693.2

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	57.9%	75.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.9	91.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.6	82.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	51.9	68.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.2	85.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.5	54.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	10.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.1%	11.1%
↓	Sepsis In House Mortality	10.7%	7.1%	5.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.09%	0.21%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.1	106.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1400.3	358.0

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	33.3	100.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	33.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	0.0	100.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	0.0	33.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.90%	0.44%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.8	105.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	515.5	

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	85.7%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	84.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.5	79.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	53.6	78.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.6	93.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	38.4	78.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.08%	0.12%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	115.4	122.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	309.0	217.8

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	100.0%	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	91.7	100.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.5	100.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	75.0	66.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	100.0	66.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.2	44.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.18%	0.85%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.9	139.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1673.0	770.0